

Construction Attachments Product Warranty

Helac Corporation warrants its products to be free from defects in material and factory workmanship for a period of two (2) years or 2,000 service hours, whichever occurs first, for applications defined as medium duty, on the machine for which the Helac Attachment (PowerTilt® or PowerGrip®) was originally designed and with cross port or work port relief valves installed according to Helac Corporation's recommendations. The warranty period shall begin when the Helac Attachment is first placed into service as documented on the Warranty Registration Card. Parts and labor will be covered for the first 12 months or 1000 service hours after the start of the warranty period. Parts only will be covered for the remainder of the warranty period.

This warranty shall be voided as to any products which have been repaired, worked upon, or altered by persons not authorized by Helac Corporation, or which have been subject to misuse, misapplication, negligence, accident, overload, field alteration, severe use or service applications beyond what the Helac Attachment was designed to perform. In no event shall Helac Corporation be liable for any incidental or consequential damages or claims including, but not limited to, the application in which the product was placed, field travel, freight charges, oil samples, downtime, etc. Warranty related repair and/or replacement issues will be satisfied according to how the product was originally purchased:

Sales Through Equipment Dealers

This warranty covers labor at predetermined, fixed flat rates and repair or replacement of products or parts, which under normal use and service disclose defective material and factory workmanship. Claims under this warranty will be satisfied only by repair or replacement of the unit or any defective part thereof. Products under warranty shall be returned to a factory authorized dealership location, transportation prepaid by the purchaser, for inspection by the dealer with factory consultation. Warranty repairs are only to be made at the selling dealer's location according to time maximums and at rates pre-established by Helac Corporation.

Direct Sales to End Users

This warranty covers repair or replacement of product or parts, which under normal use and service disclose defective material and/or factory workmanship. Only repairs completed at the Helac factory or factory replacement (at Helac's option) will satisfy claims under this warranty. Products under warranty shall be returned to the Helac factory for evaluation and repair. The customer shall contact the Helac Warranty Department for a Return Authorization Number prior to shipping the product in question. The factory will not accept products returned without a Return Authorization Number. Transportation shall be prepaid by the purchaser. On receipt, Helac factory personnel will inspect the product for warrantable issue(s). Upon warranty acceptance, Helac Corporation will repair the warranty issue(s) of the product at no cost to the customer and return the product freight prepaid. If it is determined that the issue(s) are not covered by the warranty, the product (repaired or not) will be returned COD to the customer.

Helac Corporation reserves the right to make changes in the design or construction of any of its products at any time without incurring any obligations to make changes or alterations to products previously sold. Helac Corporation reserves the right to alter this warranty and/or its terms at any time. This warranty is in lieu of all other and/or prior warranties, expressed or implied, and no other company or person is authorized to represent or assume for Helac Corporation any liability in connection with the sale of Helac Corporation products other than set forth herein.